

MIDWEST ASSISTANCE PROGRAM

# SOURCE

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Rehaul  
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- Pam Higgins, Regional Director, MT/WY*
- Harold Reynolds, NE/IA*
- Mike Brownfield, MO/IKS*
- Jason Gorr, MN/Tribes*

Midwest Assistance Program has been designated an approved vendor by the General Services Administration, which means:

- MAP is already a GSA-approved contract holder
- Agencies can bypass the full request-for-proposal process and come directly to MAP
- Less delay getting projects underway

MAP is the first member of the RCAP network to receive this designation.



# Letter from the CEO

MAP's most valued resource is the people who make up this talented organization. MAP staff members are in communities daily, assisting rural places with a public infrastructure that is safe, healthy, environmentally sound and compliant. This issue highlights several of those MAP employees and the talent and skills that they possess. This month the entire MAP staff, as seen on our cover photo, met in Minnesota for training, thereby increasing their skill sets to benefit rural communities in our nine-state territory.



*Marcie McLaughlin*

In addition to the staff meeting, the MAP board of directors also met and continues to give leadership to this organization. The board is currently recruiting new members and would like to hear from you if interested in serving. Linda Salmonson, chair of the board development committee, said, "As a rural person, and a rural economic development professional, serving on the MAP board gives me a broader understanding of rural infrastructure issues in the region. Hopefully, some of my expertise in community and economic development and finance has benefited MAP. There are few organizations that can offer the assistance to small communities that the MAP organization offers. Adequate infrastructure is essential to rural community survival. MAP staff provides a wide range of technical assistance and sticks with the community for as long as needed to get a project off the ground or solve an existing problem."

The MAP board members represent diverse rural interests throughout our nine-state region. Some of their core competencies include: community leadership, engineering, finance, rural development, education, local government, and public policy. To be a MAP board member you need a commitment to rural communities, a willingness to learn about the organization, and a desire to serve in a leadership role. MAP board members are advocates for MAP's programs and set policy for the organization. The board takes its governing responsibilities seriously and meets 2-3 times annually in person and convenes by conference call regularly. Please contact me directly if interested at [mmclaughlin@map-inc.org](mailto:mmclaughlin@map-inc.org).

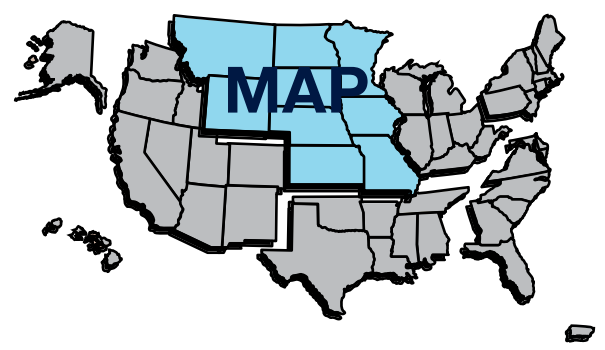


*Linda Salmonson*

As with every publicly funded non-profit these days, MAP is also very conscience of using our fiscal resources in a most efficient manner. With that in mind, the next issue of SOURCE magazine will be available via email for readers who so choose. Please assist us by going online at [www.map-inc.org/resources\\_source.html](http://www.map-inc.org/resources_source.html) to register to receive your copy via email. Follow the simple, quick steps to do so and help us be more resource-conscious. Thank you and happy reading!

*Marcie McLaughlin*

**The Midwest Assistance Program (MAP) is a member of The Rural Community Assistance Partnership (network). RCAP is made up of a total of six regional partners including MAP.**



*RCAP Regional Breakdown*

MAP has been helping communities and tribal nations meet their infrastructure and development needs through information, resource management, expertise and technical assistance since 1979. MAP provides solutions to more than 400 such communities each year in Iowa, Kansas, Minnesota, Missouri, Montana, Nebraska, North and South Dakota and Wyoming. Through individualized support from MAP staff, residents are given the knowledge and tools to revitalize their communities. MAP staff members live in the communities served and have a deep commitment to the strength, vitality, and future of rural America.



## Ask the Expert: Q&A

Our expert this issue is MAP Technical Assistance Provider Glen Lueck. Glen has worked for MAP for three years and previously spent 25 years as a certified water operator in North Dakota. For MAP he serves the state of North Dakota, providing technical assistance to water operators. In addition, he does reporting for Rural Development and the North Dakota State Department of Health.

### QUESTION: What is a cross-connection and how can it be prevented?

**ANSWER:** According to ASK.com - a cross connection is any physical connection or arrangement of piping or fixtures which may allow non-potable water or industrial fluids or other material of questionable quality to come in contact with potable water inside a distribution system.

This would include any temporary connections such as: swing connections, removable sections, four-way plugs, valves, spools and many others. Basically, a cross-connection means something non-potable can come into contact with a potable water system.

#### There are four methods of protecting your potable water:

**Isolation** – find and keep each contamination threat from entering the water system at the source of the contaminate.

**Containment** – any threat to the water system is contained within the given facility.

**Physical Methods** – the air gap method puts a space between the pipe or hose and the point of delivery of the potable water. A barometric loop is another option.

**Mechanical Devices** – reduced pressure devices, double check valves and vacuum breakers.

While there are ways to prevent a cross-connection, the best way is to implement a Cross Connection Control Program (CCCP) in your municipality. The Safe Drinking Water Act mandates that the water suppliers are responsible for ensuring the water supply meets all regulations—state

and federal—and is delivered without compromise to its customers. A CCCP consists of (5) key parts— local ordinance, education, survey and inspections, required installation, and testing and record-keeping.

MAP has worked with many municipalities with problems related to cross-connections and has helped established CCCPs where needed. If you have any concerns regarding cross-connections in your water system, contact Glen Lueck at [glueck@map-inc.org](mailto:glueck@map-inc.org) or call MAP at 800.822.2981.

#### If or when a cross-connection occurs, there are four different classifications of hazard:

**No hazard** – minimal contamination occurred but it is not noticeable

**Non-health hazard** – contamination will affect color, smell or taste of the water but it is not harmful to anyone

**Health hazard** – this will affect people or animals; they will get sick from the water

**Lethal hazard** – this is reserved for raw sewage or radioactive materials—this will cause severe illness and/or death in humans and animals

## HAVE A QUESTION?

Submit questions on subjects such as drinking water, wastewater, solid waste management or rural utility operation to [map@map-inc.org](mailto:map@map-inc.org). We will feature one question and answer per issue, but you may visit our Web site for more at [www.map-inc.org](http://www.map-inc.org).

## MAP 2011 Learning Opportunities

MAP offers a variety of education and training opportunities throughout its nine-state territory. For more details and the most up-to-date listing, visit [www.map-inc.org](http://www.map-inc.org).

### IOWA

#### **Board Training**

(for operators, board members & clerks)  
Fort Dodge, July 12  
Iowa Falls, July 13  
Osceola, July 19  
Centerville, July 20  
Storm Lake, July 26  
Correctionville, August 2

### MINNESOTA

#### **Tribal Water Operator**

#### **Certification Prep Course**

(for operators)  
Bemidji, July 18

#### **Utility Management Course**

#### **Featuring Smoke Testing**

(for operators, board members & clerks)  
Big Falls, July 27

### MISSOURI

#### **Team Approach to Small System**

#### **Management & Operations**

(for operators, board members & clerks)  
Kirksville, July 20  
Moberly, July 21  
Jefferson City, Aug 23  
Bourbon, Aug 24  
Chillicothe, Sept 21  
Kearney, Sept 22

#### **Finding and Correcting Inflow and Infiltration**

(Wastewater Operations)  
Trimble, July 6

### MONTANA

#### **Capacity Development**

(for operators, board members & clerks)  
Bozeman, July 19  
Kalispell, Aug 16  
Lockwood, Sept 20

### NEBRASKA

#### **Water Operator Training**

(for operators)  
Columbus, July 12  
Norfolk, Sept 20  
Ogallala, Sept 27

#### **Backflow Recertification**

(for operators, managers, plumbers)  
Grand Island, Aug 23

## New Prague Operator Training

*Engaging & entertaining –  
key elements for success*

On May 10, the Midwest Assistance Program held a training event at MAP's central office in New Prague, MN. Technical Assistance Providers Jason Gorr and Pete Smith led the training. The goal was to give water and wastewater operators and staff useful knowledge and techniques for their demanding roles. Since operators are in a very technical field, they gravitate toward topics that may seem dry to non-operators. The key was to select topics that all trainees found useful and necessary for their career development. MAP offered the training with knowledgeable, helpful professionals who taught with a clear and engaging — even entertaining — approach.

#### **Workshop Topics Included:**

**Operator Safety** – Being aware of dangers and protecting yourself.

**Communication System Options for Small Communities** – Deciding what communication equipment best suits your system's needs. Also discussed: current possibilities in SCADA, alarm, cellular/satellite/phone capabilities.

**Turning Data into Knowledge** – You have lots of info, what does it mean? Don't just 'do rounds'—turn data into knowledge to become a better operator.

**Hydrant Operation and Maintenance** – Hydrant Demo

MAP invited industrial specialists to help conduct two of the sessions. Dave Bloch, of Electric Pump, discussed communication equipment options for small communities. Rick Wanner, of American Flow Control, conducted the always-popular Hydrant Maintenance Session. It included a hands-on, on-site demonstration using actual hydrants to display disassembly techniques and working components.

“A goal of ours is to deliver trainings to rural communities as needed and requested. Even if you are not near a larger metropolitan area, we hope to see you soon,” said Jason Gorr.

Using MAP's central office as a training location was well-received by all trainees, with all evaluations reflecting high satisfaction with both the facilities and quality of the event. Comfortable accommodations, good topics, and enthusiastic training all added up to a successful event in Minnesota.

To request more training sessions on hot-button topics or other subjects you'd like to learn more about, feel free to contact MAP at 800.822.2981 or email [map@map-inc.org](mailto:map@map-inc.org)

**“By not hosting events that turn into ‘commercials’ or ‘fluff,’ we retain trainees’ interest and satisfaction. They are likely to leave a MAP training session with real, applicable knowledge and a desire to return to a MAP event for the information — not just to get some hours to maintain licenses.”**

– MAP trainer and technical assistance provider, Jason Gorr.



# Outdoor Water Use in the United States

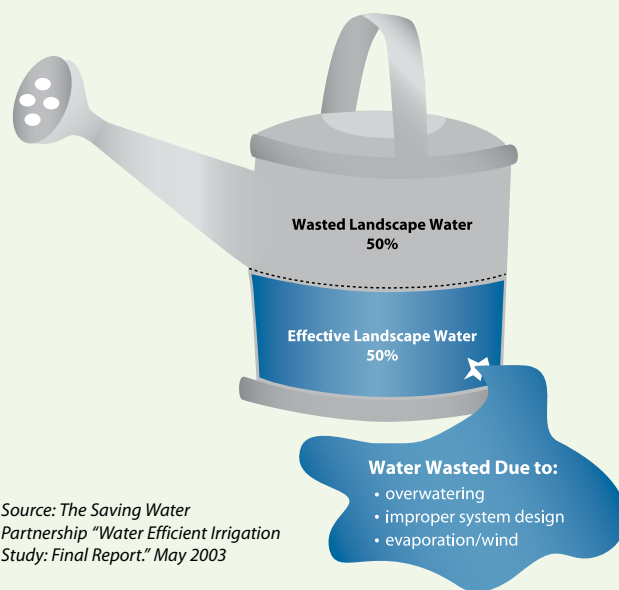
An American family of four can use 400 gallons of water per day, and about 30 percent of that is devoted to outdoor uses. More than half of that outdoor water is used for watering lawns and gardens. Nationwide, landscape irrigation is estimated to account for almost one-third of all residential water use, totaling more than 7 billion gallons per day. Other residential outdoor uses include washing automobiles, maintaining swimming pools, and cleaning sidewalks and driveways.

Water use varies greatly depending on geographic location and season, largely as a result of differences in climate. Water withdrawals for irrigation and landscaping are highest in the drier regions of the West and Southwest, where population growth is often greatest.

Some experts estimate that up to 50 percent of water used for irrigation is wasted due to evaporation, wind, or runoff caused by overwatering. Following are some common outdoor water inefficiencies, but there are simple solutions to reduce water waste and produce great results:

- Many people water their lawns too often and for too long, oversaturating plants. It's usually not necessary to water grass every day. Instead, test your lawn by stepping on a patch of grass; if it springs back, it doesn't need water.
- Converting to a water-efficient landscape through proper choice of plants and careful design can reduce outdoor water use by 20 to 50 percent.
- If homeowners with irrigation systems hired WaterSense irrigation partners to perform regular maintenance, each household could reduce irrigation water by 15 percent or about

## Outdoor Water Use: Landscaping



Source: The Saving Water Partnership "Water Efficient Irrigation Study: Final Report." May 2003

9,000 gallons annually—or the amount of water that would flow from a garden hose nonstop for nearly a whole day.

- Soil moisture sensors determine the amount of water in the ground available to plants. These sensors, when professionally installed and properly maintained, can potentially save a household more than 11,000 gallons of water used for irrigation annually.

WaterSense®, a partnership program sponsored by the U.S. Environmental Protection Agency, seeks to help homeowners and businesses improve water efficiency and reduce their costs by promoting efficient irrigation technologies such as weather-based irrigation controllers and soil moisture sensors. For more information, visit <[www.epa.gov/watersense](http://www.epa.gov/watersense)>.



# WaterSense®

## Every Drop Counts!

### What is WaterSense?

WaterSense is a partnership program sponsored by the U.S. Environmental Protection Agency (EPA). Its mission is to protect the future of our nation's water supply by promoting and enhancing the market for water-efficient products and services.

### What does WaterSense do?

WaterSense is the symbol for water-efficient products, services, and practices. By setting performance and water use specifications, WaterSense helps consumers identify products that meet EPA criteria for efficiency and performance. The WaterSense label appears on high-efficiency toilets that use 20 percent less water than standard models. EPA is also partnering with landscape irrigation professionals certified by WaterSense labeled programs focusing on water efficiency. In the future, EPA will consider additional indoor and outdoor home products, as well as commercial products.

### Why promote water efficiency?

Although water shortages have typically been a concern in the Western United States, today concerns about water are spreading across the country. Water managers in at least 36 states now expect local or regional water shortages to occur over the next several years. Wasting less water in our homes and yards also saves money and improves the quality of our water sources nationwide. When we use less water in our homes and daily lives, we all win.

### How can I get involved?

Saving water is easy—many products are already available for use, and it doesn't require changing the way most of us live or do business. By choosing products with the WaterSense label, you know you'll be saving water for future generations.

- Consumers can reduce their water bills by as much as 30 percent by making a few simple purchasing decisions.
- Manufacturers can differentiate themselves in the marketplace by offering water-efficient products that perform as well as or better than conventional models.
- Businesses can help increase the marketability of the water-efficient products they sell or improve their bottom line by saving water in their operations.
- Most importantly, the environment benefits from a few simple actions that we all can take.

### Start saving!

Look for products with the WaterSense label for your bathroom and lawn, use a WaterSense irrigation partner for your landscape watering system, and visit [www.epa.gov/watersense](http://www.epa.gov/watersense) to find easy practices you can undertake at home to reduce your water bill and environmental impact!



## Wastewater System Improvements for Carrollton

*Thousands of residents to benefit*

Twice in 2009 the city of Carrollton, Missouri battled sewer main leaks into Standley Branch Creek a tributary of the Wakenda Creek. Notices of violations were issued by the Missouri Department of Natural Resources as a result of the contamination. MAP has assisted Carrollton with writing the Environmental Report necessary to initiate plans for updating the wastewater collection and treatment system.



The project will replace faulty wastewater transmission mains and make improvements to the wastewater treatment plant which was originally designed for much

larger volumes than it is currently handling. (A large company left Carrollton in the 1980s, which dramatically changed the waste volume going through the system.) This project will improve the efficiency, operability and performance of the plant by modifying processes to match existing flows and loadings. It will also provide disinfection and allow the town to meet the proposed effluent limits set by the Missouri Department of Resources.

## The Importance of Reporting

*Data Collection System makes the job easier*

When the hard work of crafting a grant or contract proposal is complete and funds have been awarded, celebratory cheers may be heard — though in reality, the work has just begun. With funding comes many responsibilities — including program reporting. Grantees and contractors must account for funds awarded them and demonstrate that those funds are being used as promised in the proposals.

As a grantee and contractor, MAP can organize and report objectives and outcomes of its work through an electronic database — the RCAP Data Collection System (DCS). This system allows MAP technical assistance providers to input project data, track progress and record pertinent information and demographics.

Reports can then be generated for funders on a regular basis, or according to specific program reporting criteria. It's the best way MAP can illustrate the status of program goals and objectives from start to finish.



*Database and Reporting Manager Gayle Nybo ensures MAP meets the reporting requirements for all of its active funding contracts.*

# BRIDGING THE FINANCING GAP

Sometimes projects need a boost when trying to cross over from concept to reality. AE2S Nexus helps bridge that gap. We focus on creating solid plans, aggressively pursuing funding options, and assisting you with implementation to make sure your project is on solid ground.

### SERVICES

- Utility Rate Analysis
- Funding/Financing
- Project Development and Administration
- Economic Development
- Asset Management



A Division of AE2S (Advanced Engineering and Environmental Services, Inc.)  
Registered Financial Advisor

[www.AE2SNexus.com](http://www.AE2SNexus.com)





## Staff Spotlight/Q&A with Midwest Assistance Program COO, Christina Fierros

### ***How long have you been with MAP?***

13-1/2 years. I started as Program Director in 2005, then became COO in 2007.

### ***What is your role as COO?***

Basically, I have the responsibility to ensure all programs are implemented on time and in accordance with their unique requirements. I also have direct supervision of our field managers and our database and reporting manager.

### ***In your words, what does MAP do?***

The Midwest Assistance Program has been assisting rural communities with infrastructure issues for more than 32 years. MAP is mainly funded with state and federal programs in the form of grants and contracts, in order to focus our attention on the very small, low-income communities and tribal nations that usually do not have the resources to effectively deal with their water and wastewater issues. Thanks to such funding, MAP has been able to provide long-term assistance to the towns and tribes in our nine-state region.

### ***Why do rural communities so often need this type of assistance?***

Rural communities and tribal nations are confronted with obstacles that larger towns and cities do not face. The cost can be two to three times the amount it would cost in a metro area for the same improvements. Although the costs may differ, the requirements to obtain funding and meet compliance remain the same. These same communities may be faced with part-time or even volunteer staff that do not

have the time, ability, or desire to complete some of the tedious processes to get their systems in place or back into compliance. They do, however, have the commitment to make their community a better and stronger place to live and work.

### ***What are specific examples of the types of assistance MAP provides?***

We can provide everything from one-on-one board, clerk, and operator training to assistance with loan and grant applications or capacity development issues. While all of our federal funding is for water, wastewater, and solid waste, the focus of each is different. For example, our Rural Facilities Program assists low-income, rural residents that currently do not have access to safe, quality water and wastewater systems. But some of our EPA funding is for existing systems with compliance issues and still other funding is earmarked specifically for training. Different funding streams allow MAP to target the assistance that is truly needed on a community-by-community basis.

### ***Who is responsible for the work MAP is doing in the field?***

MAP employs well-qualified Technical Assistance Providers (TAPs) in our Midwest region to ensure timely assistance for water, wastewater and solid waste issues. The ability of our TAPs to identify and respond in a timely and appropriate manner to the needs of rural American and Native American populations cannot be understated.

*Chris Fierros' office is located in Savannah, Missouri.*



## **Your MAP corporate staff**

*Back row, left to right: Connie Mace, Monie Kahlow, Marcie McLaughlin, Chris Fierros, Amanda Fisher & Bill Jarocki; Front row, left to right: Michele Swanson, Ann Hamilton & Gayle Nybo*

# MAP Announces New Managers

## Rounds out talented cast

Recently MAP appointed three new managers for its nine-state territory. The result is a team of five who together bring over 100 years experience to their roles with MAP. The territories and manager assignments are as follows:

<b>Montana/Wyoming</b>	<b>Pam Higgins</b>
<b>North Dakota/South Dakota</b>	<b>Joe Dvorak</b>
<b>Missouri/Kansas</b>	<b>Mike Brownfield</b>
<b>Nebraska/Iowa</b>	<b>Harold Reynolds</b>
<b>Minnesota/MAP Tribal Coordinator</b>	<b>Jason Gorr</b>



**Pamela Higgins** has over thirty years experience in financial and contract management which includes three years as a MAP Regional Director and six years as the executive director for a

Montana community action agency. She oversees staff that provide technical assistance to rural communities with water and/or wastewater problems in Montana and Wyoming.



**Joseph Dvorak** has more than thirty years experience with rural communities focusing on organizing and rural development. His primary expertise includes small community and local ac-

tion group issues organization, rural development technical assistance with primary emphasis on water, wastewater and solid waste issues. He has a proven track record of expertise in staff management and supervision.



Prior to joining MAP, **Mike Brownfield** had a military career in the U.S. Marine Corps and Missouri National Guard beginning in 1983. His most recent responsibility with the military was enlisting new and prior service people into the National Guard. He also focused on training, retention, community awareness, benefits and rules and regulations. Mike is a graduate of Missouri State University with a degree in Management and Data Processing.



**Harold Reynolds** has over twenty-two years experience as a water and wastewater operator and superintendent in Nebraska. He possesses a Grade 2 and VI (backflow) water and class 3 wastewater license and has a B.A. in Biology

from Pepperdine. He has a broad base of knowledge from years of experience helping rural communities with financial statements and budgets and has conducted training on water, wastewater, CUPPS and many other topics.



**Jason Gorr** is a former utility operator responsible for maintaining, repairing and reacting to daily needs of water treatment, storage, monitoring and distribution. He has also worked with wastewater collection and treatment systems as well as on mainline repair, maintenance and public communica-

tions. Jason has a Bachelor's Degree in Biology and an Associate's Degree in Water Environmental Technologies. He serves as a manager for the state of Minnesota as well as Tribes throughout MAP's nine-state territory.

# CASE STUDIES



## Water Worries-MAP Assists Lanagan with Compliance

**Location:** Lanagan, Missouri, population 411

**Problem:** EPA Violation

**Solution:** Regionalized water system

Lanagan has been in violation for their radionuclide level since EPA changed their standards in October of 2000. The city has received untold amounts of violation letters from the Missouri DNR, and has been issued the final warning before Attorney General litigation and the onset of heavy fines against the municipality for gross non-compliance. The city has no record of having ever passed a bond issue and therefore has been financially unable to secure funds to negotiate a successful resolution.

MAP staff began working with Lanagan in October of 2008. A Community Needs Assessment was completed and meetings with area (5) Missouri DNR, USDA-RD and the Missouri Water and Wastewater Review Commission all came to the same conclusion: Lanagan should find and join a regional water system.

Because of available OCS funding, MAP staff began contacting neighboring city water systems and successfully scheduled and facilitated a meeting with the cities of Lanagan and Anderson. The outcome of this meeting was the development of the first regional water system in McDonald County.

Lanagan passed their first ever bond issue and is on the way to solving the water quality issues that have plagued their system for years. With continued funding from OCS, MAP will continue to work with Lanagan until they achieve compliance.



## New Water System for Greenacres County, MT Improvements in-store for local residents

**Location:** Greenacres County near Kalispell, Montana

**Problem:** A small, low-income water system with a failing water distribution system

**Solution:** Secure funding for new upgrades

Residents of Greenacres County Water and Sewer District located southeast of Kalispell, Montana will soon have a more reliable water system. Prior to a proposed system upgrade to the distribution system and well house, the system had outages due to non-working main valves and service line shut-off valves. The non-working and often unknown valve locations have required system-wide shutdowns to repair water mains and service lines.

Greenacres County Water and Sewer District comprises some 163 residential service connections and had three water wells for the supply of potable water to its residents.

Replacement of well house #2 — an oft-mentioned concern in the Montana Department of Environmental Qual-

ity sanitary surveys — is scheduled for replacement as well as the abandonment of the failed water well, which will provide a safe source of potable water for the district.

With help from MAP in September of 2010, Greenacres County Water District has secured funding from the Montana Department of Natural Resources and the Montana State Revolving Fund.

MAP also helped the district with adoption of bylaws and rates and has aided the system and its proactive board members with location of non-operational valves and service-line valves. MAP has also helped to unsnarl the intricacies of funding, managing and operating the system. MAP worked with the Greenacres board of directors and its engineers in the final design of the project.

**Midwest Assistance Program, Inc. recently held the 2011 Staff Training Conference – “MAP Moving Forward.” The event took place at the Crowne Plaza in Bloomington, MN from June 20 – June 24, 2011.**



## **ASSISTANCE FOR MN & WI TRIBAL NATIONS**

*MAP awarded EPA contract to continue work for tribes*

The Midwest Assistance Program, Inc. was recently awarded a 5-year contract with EPA Region 5, to provide training and technical assistance to tribal nations in both Minnesota and Wisconsin. This contract allows MAP to provide in-depth technical assistance on drinking water system and capacity issues. MAP can work with tribes on a variety of issues from ordinance development and preparation of rate studies, to operation and maintenance. It also includes training, energy audits, source wa-

ter protection assessments, and water loss assessments. MAP has been providing the assistance for the past three years on its current GSA contract and is proud of the work that's done to assist the tribes in these states. MAP will continue to strive to provide the best quality and most current information available to assist the tribes with drinking water related issues. For more information on these contracts, please contact Chris Fierros: [cfierros@map-inc.org](mailto:cfierros@map-inc.org) or Jason Gorr: [jgorr@map-inc.org](mailto:jgorr@map-inc.org)



**MAP is assisting Montana's Crow Reservation with flooding at water treatment plants. Here, floodwaters cover the intersection of Highway 212 and westbound Interstate 90.**

 <p>Townsend, Montana Population 1,934</p>	<p><b>Great West Engineering</b> <i>Helping rural communities with engineering and funding solutions since 1985!</i></p> <ul style="list-style-type: none"> <li>• Grant writing and administration</li> <li>• Water supply wells, distribution, pumping, storage, disinfection, and treatment systems</li> <li>• Wastewater collection, pumping, treatment and disposal systems</li> <li>• Sludge management and disposal plans</li> <li>• Solid waste collection systems, transfer facilities, landfill design</li> <li>• Street and storm drainage projects</li> <li>• Water and Sewer District Formation</li> <li>• Debt elections, water and sewer rate structures</li> <li>• City and county planning</li> </ul>
 <p>Stanford, Montana Population 417</p>	
 <p>Scooby, Montana Population 958</p>	
 <p>Ennis, Montana Population 1,005</p>	
 <p>Virginia City, Montana Population 137</p>	
<p>Water/Wastewater • Transportation • Surveying • Planning</p>	
<p><b>HELENA BILLINGS BOZEMAN</b> 406.449.8627 <a href="http://www.greatwesteng.com">www.greatwesteng.com</a></p>	
	

# SOURCE



**Source Mission:**

To provide information for the clients of the Midwest Assistance Program so they better understand the programs and services MAP offers to help them improve their communities and tribal associations; and to showcase the expertise of MAP employees.

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ADDRESS SERVICE REQUESTED

# SOURCE Magazine

## Now, a paperless delivery option!

In an effort to conserve resources, the Midwest Assistance Program is offering delivery of SOURCE Magazine electronically, for readers who choose. This option will be available starting with the Oct/Nov/Dec issue of 2011.

Just visit [www.map-inc.org/resources\\_source.html](http://www.map-inc.org/resources_source.html) to register to receive your copy via email. Or download a QR Code Reader for your smart phone and scan this code now to access the registry page.

If you take no action, you will continue to receive a hard copy through the mail.

Thanks for helping MAP conserve resources! Questions? Contact Michele Swanson at [mswanson@mapinc.org](mailto:mswanson@mapinc.org).



**Scan here with your smartphone!**