Midwest Assistance Program, Inc. (MAP) the Midwest RCAP, assists rural drinking water, wastewater and solid waste utilities in finding solutions to their infrastructure needs. MAP works to build financial, managerial and operational capacity of hundreds of communities and tribal nations in a nine-state region each year.

**OUR MISSION**

Midwest Assistance Program, Inc. is dedicated to helping rural communities improve their environment, quality of life and achieve self-sustainability.

**CONTACT US**

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**ABOUT US**

Since 1979, the Midwest Assistance Program, Inc. (MAP) has been helping rural utilities in Iowa, Kansas, Minnesota, Missouri, Montana, Nebraska, North Dakota, South Dakota, and Wyoming.

MAP is a member of the Rural Community Assistance Partnership (RCAP). For more information and resources go to www.rcap.org.

MAP is funded by various federal, regional and state grants and contracts, which often allows a majority of services to be provided at no cost to the community.

Through MAP’s individualized support, rural communities, Tribal Nations, Water and Wastewater Districts, Homeowners Associations, Lake Associations and other small utilities find solutions to sustain infrastructure in a safe and compliant manner while revitalizing the communities.

MAP’s professional and competent staff are committed to the strength and future vitality of rural America.
INFRASTRUCTURE DEVELOPMENT

Assistance through the process of utility upgrades, repairs, replacements and new infrastructure.

- Review needs and set priorities
- Assess funding options and provide support through the application process
- Secure an engineer
- Meet regulatory and funding agency requirements
- Support community/stakeholder communication and education
- Develop operational manuals, asset management plans and budgets

OPERATIONS AND MAINTENANCE

Work with utilities to improve, establish and troubleshoot system operations and maintenance. Update and create operational manuals, system maps, asset management plans, sample site plans, emergency response plans, complete Consumer Confidence Reports, public notification and violation resolution. Provide operator training to obtain and retain certification.

SOLID WASTE

Improve solid waste operations and/or develop solid waste plans and programs.

- Assist with transfer station operations or closure
- Develop recycling programs and education on solid waste
- Recycling, disposal of medications, composting, yard waste and hazardous disposal waste ordinances/policies, rate analysis
- Assistance with permitting and contract services
- Assist with applications for equipment and facilities

SOURCE WATER PROTECTION

Provide comprehensive assessments and protection plans including mapping, delineation of effected area, contaminant inventory, identification and mitigation of susceptibility.

MANAGEMENT & FINANCE

Assist with management policies and procedures, bookkeeping, record keeping, budgeting, reporting and asset management.

- Financial reporting and managerial tools (i.e. Owner’s Manual, USDA RD loan reporting)
- Meet or increase managerial and financial capacities
- Conduct legal meetings and ordinance development
- Energy audits, rate setting and analysis
- Compliance and environmental health requirements oversight

TRAINING

MAP staff will provide expert training focused on meeting the needs of your community. We have training programs specifically for board members, council members, city clerks and operators.

Examples of training:

- Operator certification
- Board responsibilities & oversight
- SDWA, NPDES, CWA rules and regulations
- Clerk training
- Private well training for homeowner’s or sanitarians
- Operations and maintenance
- One-on-one system specific training

DISASTER/EMERGENCY MANAGEMENT

Provide direct assistance in completing vulnerability assessments and emergency response plans. Improve emergency response capabilities, reduce risk and mitigate vulnerabilities.

GIS

GIS basic mapping, data collection and asset management, production of maps and GIS training of system staff.

PRIVATE WELL ASSESSMENTS

MAP staff will conduct a personalized assessment of your private well.

FEE FOR SERVICE

For entities that do not fall within the parameters of our grants & contracts, MAP will negotiate a task driven contract for an agreed upon fee.

Examples include:

- GIS
- Backflow
- Income surveys
- System oversight and energy audits
- Environmental reports
- Grant or funding applications
- Economic development
- Facilities development