Midwest Assistance Program, Inc. (MAP) the Midwest RCAP, assists rural drinking water, wastewater and solid waste utilities in finding solutions to their infrastructure needs. MAP works to build financial, managerial and operational capacity with hundreds of communities and tribal nations in a nine-state region each year.

**OUR MISSION**

Midwest Assistance Program, Inc. is dedicated to helping rural communities improve their environment, quality of life and achieve self-sustainability.

**ABOUT US**

Since 1979, the Midwest Assistance Program, Inc. (MAP) has been helping rural utilities in Iowa, Kansas, Minnesota, Missouri, Montana, Nebraska, North Dakota, South Dakota, and Wyoming.

MAP is a member of the Rural Community Assistance Partnership (RCAP). For more information and resources go to www.rcap.org.

MAP is funded by various federal, regional and state grants and contracts, which often allows a majority of services to be provided at no cost to the community.

Through MAP’s individualized support, rural communities, tribal nations, water and wastewater districts, homeowners associations, lake associations and other small utilities find solutions to sustain infrastructure in a safe and compliant manner while revitalizing the communities.

**CONTACT US**

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Phone: 660-562-2575
E-mail: map@map-inc.org
Website: www.map-inc.org

MAP's professional and competent staff are committed to the strength and future vitality of rural America.
INFRASTRUCTURE DEVELOPMENT
Assistance through the process of utility upgrades, repairs, replacements and new infrastructure.
- Review needs and set priorities
- Assess funding options and provide support through the application process
- Secure an engineer
- Meet regulatory and funding agency requirements
- Support community/stakeholder communication and education
- Develop operational manuals, asset management plans and budgets

OPERATIONS AND MAINTENANCE
Work with utilities to improve, establish and troubleshoot system operations and maintenance. Update and create operational manuals, system maps, asset management plans, sample site plans, emergency response plans, complete Consumer Confidence Reports, public notification and violation resolution. Provide operator training to obtain and retain certification.

SOLID WASTE
Improve solid waste operations and/or develop solid waste plans and programs.
- Assist with transfer station operations or closure
- Develop recycling programs and education on solid waste
- Recycling, disposal of medications, composting, yard waste and hazardous disposal waste ordinances/policies, rate analysis
- Assistance with permitting and contract services
- Assist with applications for equipment and facilities

MANAGEMENT & FINANCE
Assist with management policies and procedures, bookkeeping, record keeping, budgeting, reporting and asset management.
- Financial reporting and managerial tools (i.e. Owner’s Manual, USDA RD loan reporting)
- Meet or increase managerial and financial capacities
- Conduct legal meetings and ordinance development
- Energy audits, rate setting and analysis
- Compliance and environmental health requirements oversight

SOURCE WATER PROTECTION
Provide comprehensive assessments and protection plans including mapping, delineation of effected area, contaminant inventory, identification and mitigation of susceptibility.

TRAINING
MAP will provide expert training focused on meeting the needs of your community. We have training programs specifically for board members, council members, city clerks and operators. Examples of training:
- Operator certification
- Board responsibilities & oversight
- SDWA, NPDES, CWA rules and regulations
- Clerk training
- Private well training for homeowners and professionals
- Operations and maintenance
- One-on-one system specific training

DISASTER/EMERGENCY MANAGEMENT
Provide direct assistance in completing vulnerability assessments and emergency response plans. Improve emergency response capabilities, reduce risk and mitigate vulnerabilities.

PRIVATE WELL ASSESSMENTS
MAP staff will conduct a personalized assessment of your private well.

GIS
GIS basic mapping, data collection and asset management, production of maps and GIS training of system staff. Additional on-going services may be fee for service.

FEE FOR SERVICE
For entities that do not fall within the parameters of our grants & contracts, MAP will negotiate a task driven contract for an agreed upon fee. Examples include:
- Backflow
- Income surveys
- Environmental reports

MAP is an equal opportunity provider and employer and does not discriminate on the basis of race, color, religion, age, sex, national origin, disability status, genetics, military or veteran status, sexual orientation, or any other protected classification, in accordance with applicable federal, state, and local laws.